

<b>Company</b>	<b>Ratnadeep Retail Pvt Ltd</b>
<b>Position</b>	<b>Assistant Store Manager - Operations</b>
<b>Department</b>	<b>Operations</b>

### **Company Profile**

What started off as a single supermarket back in 1987, has today become a hyperlocal chain of over 86 stores located across Hyderabad and Bengaluru. Over the last three decades, Ratnadeep has established itself as a game-changer that has become a household name. What hasn't changed is the dedication to provide our customers with a great experience built on our values of Quality, Variety and Savings. By curating over 20000 unique products under our roof, we have ensured that there is something for every member of the family at Ratnadeep. It is heart-warming to hear stories from our customers who have been shoppers at Ratnadeep for over three generations. Ratnadeep has been in the business of providing an unmatched experience for our guests. We have constantly adapted with the times and evolved with the evolving needs of our customers. This has resulted in Ratnadeep earning many feathers in our cap. It has been our constant endeavor to make Ratnadeep and our products easily accessible to as many people as possible. This mission has led to our expansion to over 86 stores and covering a landscape of over 300000 square feet over two cities. At the start of 2020, Ratnadeep ventured into two new store formats with the aim of catering to a larger clientele. **"Ratnadeep Select"** is a large format store that offers superior store experience and a curated range of gourmet and international products. **"Ratnadeep Express"** is our in & out format store aimed at a hyperlocal market. It aims to be a neighborhood store catering to your daily needs.

### **Job Description**

#### **Job Roles & Responsibilities**

- 1) Responsible for overall store operations for smooth functioning of the store.
- 2) Ability to handle the Store Team.
- 3) Ensure the Store Operations in line with the SOP set.
- 4) Stock Checking.
- 5) Pilferage Control.
- 6) Asset Management.
- 7) Look after the Customers complaints, suggestions and queries.
- 8) Initiate strategies to control Dump & shrinkage.
- 9) Coordinate with the Category & Vendors to ensure timely availability of the stock.
- 10) Look after Store Display.
- 11) Attendance & Roster Management.
- 12) Direct Store Delivery (DSD) Vendor Management.
- 13) Lead Team Building & Employee Engagement towards Organizational Goals.
- 14) Analyze & Control the rate of Attrition.

#### **Job Requirements**

- 1) Post Graduate degree specialized in Marketing/Retail Management is preferred.
- 2) Good & clear communication skills.
- 3) Leadership skills.
- 4) Analytical skills.
- 5) Coordination skills.